



Norwood Crossing

A not-for-profit senior living community since 1896

Norwood Crossing

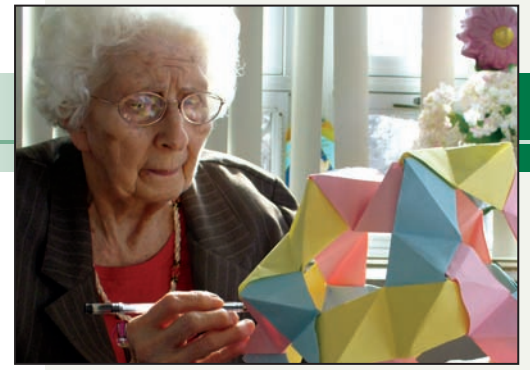
Providing exceptional care for over 100 years

The moment you walk through our front door, you'll experience the friendliness and caring atmosphere that makes this a very special place. We take pride in the fact that each resident is made to feel welcomed and included, and treated with the highest levels of respect. Our compassionate staff members take the time to become familiar with each resident's needs so that we can provide required supportive services - while at the same time encouraging independence and autonomy. Our extensive continuum of services and programs is responsive to the unique physical, emotional and spiritual needs of each of our residents.

Founded in 1896, Norwood Crossing (formerly Norwood Park Home) now includes Assisted Living, Skilled Nursing Care, Rehabilitation Services and Respite Services. Located on the Northwest side of Chicago, Norwood Crossing is surrounded by a tree-lined neighborhood of gracious Victorian homes, friendly neighbors, and a beautiful community park. We're very easy to find and well-located near major roadways and public transportation including the Metra commuter railroad.

Norwood Crossing is an outstanding not-for-profit provider of quality long-term and elder care services. In fact, the *Inside Guide to America's Nursing Homes* rated Norwood Crossing as one of 'the best nursing homes in Illinois'. In addition, *Consumer Reports* magazine has rated Norwood Crossing among the top 10 percent of nursing homes in Illinois.

Most importantly, we consistently receive compliments and praise from our residents and their families, and are proud that the majority of new residents come to Norwood Crossing because of positive word-of-mouth referrals.



"My thanks to the staff at Norwood for their continued kindness to me during each of my visits. They recognize me by name with a warm personal greeting, which makes me feel welcomed."

A Family Friend



"My friends are very happy there, and they always tell me how helpful, friendly and genuinely kind everyone is. Truly, they feel blessed and fortunate that they are there."

A Family Friend

For Over 100 Years...

Norwood Crossing

Enhancing the independence and well-being of older adults

Offered and included in fees at Norwood Crossing

- Comfortable, home-like environment
- 12 choice country-club style menu
- Housekeeping services
- Laundry and linen services
- Myriad of activities and events
- Medication management
- Weekly outings
- Therapeutic Arts program
- Strength training center and SeniorFITness program
- Religious services
- Banking services
- Emergency response system in each residence
- 24-hour security
- Progressive therapies
- On-site Medical Director

Additional services available*

(often billed to Medicare and/or your supplemental insurance policies)

- Physician visits
- Medications
- Dentistry, podiatry, and hearing services
- Physical and occupational rehabilitation
- Transportation, beauty & barber, and gift shop services available for a fee

Skilled Care

Norwood Crossing proudly provides short or long-term skilled nursing care. Some residents stay at Norwood Crossing for a brief time while they build up their strength and regain abilities after a hospitalization, others choose to stay longer.

Our multi-disciplinary team includes professional nurses and nursing assistants who are committed to providing 24-hour care for residents, with their central focus on each resident's well-being.



"I am particularly impressed by the kindness of your staff to the neediest residents, which I see out of the corner of my eye while playing the piano."

A Volunteer



"[Norwood Crossing] is extremely well-kept. I admire the fact that the staff addresses the residents by name and treats them with great respect. The food is delicious and every attempt is made to make residents feel comfortable and part of the group."

A Community Member



"I am very happy here in every way. Folks are courteous and willing to help when necessary.... Thank you for all being such wonderful people."

A Resident



Rehabilitation & Medicare

With the focus on regaining independence, Norwood Crossing offers a progressive and responsive rehabilitation program. Residents who utilize our cutting-edge program may be recovering from an injury or illness. Our contracted therapists have created a proactive environment that couples the latest rehabilitation technology with a human touch.

Services that are provided include:

- Physical, occupational and speech therapy
- Post-surgical recovery
- Wound management
- IV antibiotic therapy
- Nutritional therapy
- Pain management
- Continence management
- Caregiver education
- Community re-orientation

Memory Support Program

Norwood Crossing's memory support program is woven into the fabric of daily life at Norwood Crossing along with 24-hour security, religious services, art-based programs, and a range of other activities. Our compassionate staff is sensitive to the special needs of residents with Alzheimer's Disease and other types of dementia, and is committed to preserving the dignity and uniqueness of each person.

Our staff makes sure that your loved one receives the care they need in a safe, secure and nurturing environment.

Assisted Living

Our licensed Assisted Living facilities are well-suited for residents who want private accommodations, but require some assistance with day-to-day tasks. We offer a variety of attractive residences in a comfortable, home-like setting. Individual abilities are taken into consideration when evaluating a resident's need for assistance with everyday activities such as bathing, dressing, transportation and taking medications. Professionally-trained nurses and nurses' assistants are available around-the-clock, to provide just the right amount of supportive care, while at the same time encouraging each person to remain as independent as possible.

Fees include delicious meals and snacks, assistance with daily activities, housekeeping, laundry and linen services, along with a full schedule of special events and outings. As a resident, you'll enjoy a wide spectrum of activities, including book clubs, exercise programs, live entertainment, singing, and a lively art program.



"Mom is happy at [Norwood Crossing]. She is always commenting how good the food is and how safe she feels. Our family feels welcome and enjoys the 'homey' feel."

A Family Member



"I couldn't ask for a better environment for my mom! Thanks to all of you!!!"

A Daughter



Respite Stays

Norwood Crossing offers convenient short-term or respite care stays for individuals who are recuperating from a hospitalization or need a "home away from home" while their family or caregiver is away. We recognize the importance of family travel plans or the need for a short break from caregiving and we assist in planning so that just the right amount of care and support is there when it's needed.

Respite stays are also ideal for seniors who want to "sample" life at Norwood Crossing. Guests benefit from the same amenities and services that our long-term residents enjoy. Join us for a few days, a week, or a month to see how pleasant life at Norwood Crossing really is.



"The whole family agrees:
Norwood is the best!"

A Daughter

Hospice Services

Norwood Crossing provides end of life care in a sensitive, supportive setting through our Hospice Program. Our goal is to manage symptoms, control pain and provide emotional and spiritual support for our terminally ill residents. Along with the hospice team's expertise in pain and symptom management, all special equipment or necessary medications are provided. Family members and friends, an important part of an individual's support system, also receive extensive emotional and spiritual support.



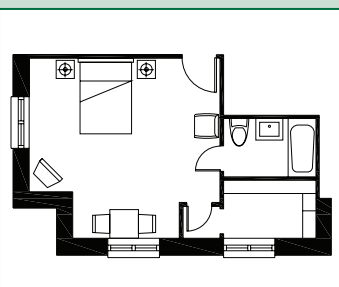
"We are thankful that
[Norwood Crossing] exists
and carries out it's mission in
so many ways."

A Family Member

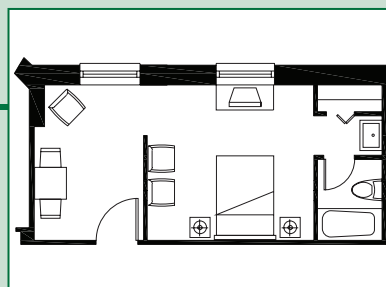
Accommodations



Norwood Crossing's Assisted Living offers a variety of private rooms and suites. Regular rooms range in size from 160 – 210 square feet, while suites range from 230 – 340 square feet. Norwood Crossing's Nursing rooms, both private and semi-private, are 225 square feet.



Suite in Assisted Living



Large Bedroom in Assisted Living



"It can truly be said of
[Norwood Crossing] that the
world is a better place
because you are in it."

A Family Member

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A not-for-profit senior living community since 1896

Norwood Crossing



Sponsored by

Norwood Life Care
FOUNDATION

A not-for-profit organization *Reshaping Aging*[™] since 1896



6016-20 N. Nina Avenue • Chicago, Illinois 60631

Phone: (773) 631-4856 • Fax: (773) 631-4850 • www.norwoodcrossing.org